

## Operating Instructions

### READ ALL INSTRUCTIONS BEFORE USING

#### IMPORTANT SAFEGUARDS

This product is for household use. When using electrical products, especially when children are present, basic safety precautions should always be followed, including:

**DANGER** – To reduce the risk of electrocution:

- Do not use while bathing.
- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not reach for this device if it has fallen into water. Unplug immediately.

**WARNING** – To reduce the risk of burns, electrocution, fire, or injury to persons:

- Closely supervise use of the product by, on or near children or disabled individuals.
- Use this product only for its intended use as described in this manual.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return it to the place of purchase or service center for examination and repair.
- Never place the product on a soft surface such as a bed. Keep any air openings free of lint, hair, and the like.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- The AC adapter included with your unit is made specifically for this product. Do not use it with another appliance, and do not use an adapter from any other electrical device in its place.
- DryMax-UV only: The lamp illuminates only when the lid is closed in order to prevent exposure to the UV-C light. Do not modify any components to override this safety feature. Do not look directly at the UV-C lamp while illuminated. If the lamp shatters, unplug the appliance immediately. Do not use until the appliance has been repaired by an authorized service center. Wear gloves when contacting any glass particles. Dispose of properly.

**NOTE: This product is not designed to diagnose, prevent, monitor, treat, or alleviate disease.**

#### OPERATING CONDITIONS

The operating temperature of this appliance is a range of 95° to 104° F (35°- 40° C). This appliance will function properly at indoor ambient temperatures from 65° - 86° F (18° - 30° C).

✱ Some models do not contain a germicidal lamp. If this applies to your appliance, disregard any instruction or comment that refers to “germicidal”, “blue light”, “ultraviolet”, “UV”, “UV-C”, or “lamp”.

#### SAVE THESE INSTRUCTIONS

#### Introduction

This product has been designed for all types of hearing instruments, including hearing aids, noise maskers, ear monitors, ear buds, amplifiers, and implant equipment. Used daily, it can help most hearing instruments sound better, last longer, and perform more reliably. Technology exclusive to Dry & Store removes damaging moisture, dries earwax, captures odours, and in high-humidity conditions, can also extend zinc air battery life. Additionally, the DryMax-UV model improves comfort by killing the bacteria that are the most common cause of skin irritation among hearing device users.

#### Before Your First Use (Important)

1. **Activate the desiccant:** A disposable “Dry-Brik<sup>®</sup> Mini”, which should be replaced every month, is included. The Dry-Brik performs three important functions: (1) to permanently remove the moisture molecules that are released from the devices during the drying cycle, (2) to drive the relative humidity inside the box to a much lower level than is possible with just a heater, thus maximizing the drying capability, and (3) to capture odours.

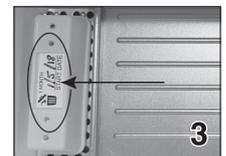
To activate the Dry-Brik Mini, remove the foil cover. Do not remove the foil until you are ready to use the Dry-Brik, because once it is removed the Dry-Brik will begin adsorbing moisture.



2. **Record the activation date:** To alert you when it is time for replacement, a card is attached to each Dry-Brik. Write the date that the Dry-Brik was placed in service on this card.



**NOTE: To ensure maximum performance, change the Dry-Brik Mini every month.**



3. **Place the activated Dry-Brik Mini** in your unit, as shown in **Figure 3**.
4. **Connect the AC adapter:** The micro-USB plug fits into the rear of the unit. Do not force; it should slide in easily. Finally, plug the AC adapter into an active electrical outlet.



## Instructions for Use

1. Wipe excess moisture and earwax from your hearing aids before placing them in the drying chamber.

You may place as many components in the drying compartment as will comfortably fit without crowding in order to allow unimpeded air flow.

You can leave the batteries in, but open the battery cover to allow for air circulation.

2. Close the lid and lightly touch the start button, which is on the top of the unit on the right side. (**Figure 5**). A green dot will glow just above the start button. DryMax turns off automatically after 8 hours.



Best results come from a complete 8-hour cycle, but periods as short as 30 minutes will be beneficial.

3. It is important that the Dry-Brik Mini be replaced one month from the date of activation in order to ensure the highest level of care for your hearing instruments. Discard the depleted Dry-Brik Mini in household refuse.

### About the UV-C Sanitizing Cycle\* (DryMax-UV model only)

If your unit has a UV-C sanitizing lamp (DryMax-UV model), a blue light will be visible for 1½ minutes after the unit is started, indicating that the sanitizing cycle is operating.

Note: All operations cease when the lid is opened, which also resets the timer.

The lamp in the DryMax-UV kills germs, bacteria, and mold by emitting UV-C light at the peak germicidal wavelength (254 nm). Many users will experience reduced itching and irritation as a result. However, this appliance is not a sterilizer, and the manufacturer makes no claims as to degree of bacterial kill. It is not designed to diagnose, prevent, monitor, treat, or alleviate disease. The UV-C lamp does not affect the heating/drying cycle.

### Use with Implant Equipment

Implant hardware must be kept dry to function properly, and regular use of this appliance eliminates the moisture that accumulates from the environment and/or perspiration. Leave zinc-air batteries in the processor (where applicable) but remove the battery cover. Place the processor, headpiece and cable in the drying compartment.

For two sets of implant equipment, the DryBrik Mini can be positioned between the two to separate the magnets from each other.

## General Product Care

For best results, do not operate this appliance in high-humidity locations such as a bathroom. Keep the lid closed at all times, because the effectiveness of the Dry-Brik Mini will be reduced due to moisture adsorption from the surrounding air. Clean with a soft cloth. Never use strong cleaning agents or abrasives. Do not spray any liquid into the tray or onto the UV lamp.

## Troubleshooting Tips

- *If no lights illuminate after touching the start button:* Is the lid completely closed and has the start button been touched? If yes, verify that the AC adapter is securely connected to both the appliance and the electrical socket, and that the electric socket is not controlled by a wall switch which is in the off position. Next, try another AC adapter (available from the place of purchase or at [www.dryandstore.com](http://www.dryandstore.com)). Replace it only with an adapter provided by the manufacturer. If the unit still will not start, the internal electronics may be faulty, so return it to the place of purchase or service center for evaluation.
- *If unit is noisy:* Noise problems are usually fan-related. Sound resonates inside the unit, so some noise is to be expected, even from the high-quality ball-bearing fan used in this product. If the fan noise varies in intensity or frequency, return the unit to the place of purchase or service center for evaluation.
- *If unit is not drying properly:* Has the Dry-Brik Mini been replaced regularly? It is important that it be replaced every month according to the instructions. Since the appliance operates slightly above body temperature, when you place the palm of your hand on top of the lid, it should feel warm within 30 minutes of startup. Also check for fan movement by listening closely or by pressing your hand on the lid to feel a very slight vibration.
- *If no blue light is visible (DryMax-UV model only):* Note: The UV-C lamp comes on 2 to 3 seconds after touching the start button on the lid of the DryMax-UV, and then stays on for only 90 seconds. The lid must be completely closed for the lamp to operate, and it turns off when the lid is opened. The lamp function does not affect the temperature or the duration of the 8 hour drying cycle. If no blue light is visible, then it will be necessary to have the unit serviced.

### Contact for service if these troubleshooting tips do not solve the issue:

In North America, call Customer Service at 1-888-327-1299 or visit [www.dryandstore.com/help](http://www.dryandstore.com/help)

Outside North America, contact the place of purchase or a service center for evaluation.

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